



VILLAGE OF POTSDAM

Civic Center - Park Street - P.O. Box 5168 - Potsdam, NY 13676

Phone (315) 265-7480

Fax (315) 265-3149

NOTICE

Residential Utility Bill Customers (Water – Sewer – Trash):

The disaster emergency declared in New York State executive order two hundred two of the year two thousand twenty (hereinafter, the “COVID-19 State of Emergency”) is set to expire on November 3, 2020. If you have trouble paying your bill after that date because you experienced a change in financial circumstances due to the COVID-19 State of Emergency, additional protections are available to you. You must contact us at the above address to use these protections, which include the right to enter into a Deferred Payment Agreement to prevent future terminations or disconnections. You are entitled to enter into a Deferred Payment Agreement without any down payments, late fees, or penalties. Please contact us so that we may find the best way to assist you in your situation.

Thank you!

Treasurer’s Office